



all about you™

ATM DISPUTE FORM

Member Name: _____

Member Number: _____

Phone Number: _____

Card Number: _____

<u>Transaction Date</u>	<u>Amount Requested</u>	<u>Amount Dispensed</u>	<u>Receipt #</u>	<u>Time</u>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Transaction took place at (check one):

AMOCO ATM

Other ATM

Please list the location/address of ATM:

AMOCO Federal Credit Union will issue "provisional credit" to your account within ten (10) days for a disputed amount. Provisional credit is issued while your disputed transaction is being investigated and can be withdrawn from your account if it is later determined that the transaction is valid.