

# **How to Setup E-Statements**



**Resource Center** Membership Services Contact Us Accounts Loans **Online Banking** Log into eBanking Logon ID **LOGIN** Learn more about our eStatements service. First time user? Learn more... Register for access to our online banking site. Become a member today!

# **Loan Applications**

Apply online today!



Click here to apply!

# **Mobile Banking**

Stay connected. No matter the time, place, or device.



Click here to download!

# Vehicle Loan Special

Rates as low as

2.99% APR\*

It's a cool time to save!

\*APR=Annual Percentage Rate

Click here for information!

# On Vacation?

Need Cash? Find an Allpoint Surcharge Free ATM.



ATM Locator

Click here to download!

Quick Links

- Call for Nominations
- Loan Rates

- Visa Online Access
- \*Locations

- Sprint Savings
- ATM Finder

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### → eBanking



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#### Healthcare Financial Federal Credit Union

Home Banking / Bill Pay Customer Service: (203) 688-2350 Monday-Wednesday-Thursday: 8-4 Tuesday: 8-12 Friday: 7-4



Federally Insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

Site best viewed with the latest versions of Chrome, Firefox, Internet Explorer, or Safari.

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Overview

**Account Access** 

# Click on the "Self Service" Tab

CONTACT US | HELP | EXIT

Balances **Alerts & Notices** Important notice to our members Account Actual Available No account available. **New Security Information** Security Code Reset Alert **Recent History -**No history records were found.. **Scheduled Transfers** There are no transfers scheduled. **Quick Transfer** Schedule a Transfer Not Set From Not Set To Amount Transfer

Self Service

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-- eBanking

Click on "eStatements"

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Overview

**Account Access** 

Self Service

#### Secure Mail

Compose New Mail Inbox Messages Outbox Messages Saved Messages

#### Alerts

Account Alert Transfer Alert General Alert Alert History

#### **Personal Info**

Personal Information Preferences Account Information

### **Security Information**

Change Logon ID Change Security Code Change EA Challenge Questions Change Security Phrase

### Addixional Services

eStatements
Bill Pay Enrollment

### **Member Requests**

Select a Request...

#### Healthcare Financial Federal Credit Union

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### Statement Express Enrollment Usage Terms

#### Statement Express Usage Agreement

Healthcare Financial FCU's ("we" or "us") Statement Express service is provided in part with assistance from Fiserv. We will use information collected from you only as necessary to assist in processing statements according to the terms set forth below. PLEASE READ THE FOLLOWING CAREFULLY. COPIES OF THESE TERMS ARE AVAILABLE UPON REQUEST BY WRITING US AT:

Healthcare Financial FCU 20 York Street, Room 80CB New Haven, CT 06510

1. Password Policy. Use of Statement Express requires both Logon information and a password. During the registration process for Statement Express, you must choose a unique Logon. Each User I.D. and corresponding Password can only be used by one individual or entity.

Anyone with knowledge of both a Member's User I.D. And Password can gain access to Statement Express and the information that is available regarding your account. Accordingly, all Passwords must be kept secret. By agreeing to the terms and conditions of this Statement Express Usage Agreement, you agree to be solely responsible for the confidentiality and use of your Password, as well as for any communications entered on Statement Express using your Password.

As a condition of use, you must tell us AT ONCE if you believe your Password has been lost or stolen. You may contact us by calling: 1-203-688-2350

#### E-mail: info@hcffcu.org

Healthcare Financial FCU reserves the right to reset any Passwords that may have been lost or stolen.

2. Use of Statement Express. By accepting the Statement Express Usage Agreement, you authorize your Healthcare Financial FCU statements to be delivered to you through Statement Express. Once you are accepted for enrollment in Statement Express you will no longer receive paper statements.

A notification that your monthly statement is available will be sent to your e-mail address.

Confidentiality on Internet. Healthcare Financial FCU may collect your IP address, domain name and may request your e-mail address.

Healthcare Financial FCU will store and protect this information in the same manner we store and protect other personal Member information. We will only disclose information to third parties about your account:

- A. Where it is necessary for completing transactions with Fiserv or
- B. In order to comply with a government agency or court orders, or
- C. If you give us your written permission.

We reserve the right to provide non-personal identifying information such as aggregate data to third parties.

4. Security of Site. Healthcare Financial FCU only collects personal information to serve its legitimate business purposes. We use standard security technology to protect personal information. We are not responsible for any breach of security or for the actions of any third parties that may obtain any personal information. Healthcare Financial FCU will not be responsible for any loss resulting from a cause over which it does not have direct control, including, but not limited to, failure of electronic or mechanical equipment or communications lines, telephone or other interconnect problems, computer viruses, unauthorized access, theft, operator errors, severe weather, earthquakes or natural disasters, strikes or other labor problems, wars or government restrictions. Users of Statement Express may review and correct personal information about them maintained by Healthcare Financial FCU by selecting the User Profile section of the Statement Express site.

Use of Statement Express is solely at your own risk and is subject to all applicable local, state, national and international laws and regulations. Although we have tried to create a secure and reliable service, the confidentiality of any communication transmitted over the Internet cannot be guaranteed. Accordingly, Healthcare Financial FCU and its affiliates are not responsible for the security of any information transmitted via the Internet. Actual or attempted unauthorized use of Statement Express may result in criminal and/or civil prosecution. For your protection, Healthcare Financial FCU reserves the right to view, monitor and record activity on Statement Express without notice or permission from you. Any information obtained by monitoring, reviewing, or recording is subject to review by law enforcement organizations in connection with investigation or prosecution of possible criminal activity on Statement



## **Statements**

Log Off

There are no statements available for your account at this time. You will receive email notification when your statement is ready for viewing.



Privacy Policy Terms of Use

You have successfully enrolled in eStatements!