

PASSWORD SECURITY

As part of Texas Partners' goal to protect our members, we will be implementing new password security measures on our web and mobile banking platforms.

Web Browser Users

- Case sensitive passwords will be required.
- Passwords will expire every 360 days.
- Members will be prompted to change their password 14 days prior to expiration.



Mobile Users

- When a members password expires, members can change their password on our mobile app.
- The 14-day popup reminder **will not display** in the mobile app - members will only be notified on initial login that they need to change their password.

Working to keep you safe.