

# FLASH TALK MENU

Press (or Say)

## 1 **BALANCES** on savings, checking, money market, club accounts, certificates, IRAs and loans

### Account Balance Menu

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Loans
- Press 4 for Credit Card, club accounts, Money Market, certificates or IRAs

## 2 **HISTORY** on savings, checking, certificates, IRAs and loans

### Account History Menu

- Press 1 for Checking
  - Press 1 for last five transactions
  - Press 2 to last payroll deposit
  - Press 3 to ...
  - Press 4 to ...
- Press 2 for Savings
- Press 3 for Loans
- Press 4 for Credit Card, club accounts, Money Market, certificates or IRAs

## 3 **TRANSFER FUNDS** between accounts or make a loan payment

### Transfer Funds Menu

- Press 1 to transfer funds immediately
  - Press 1 to schedule a future funds transfer
- Press 2 to make a loan payment
- Press 3 to hear existing scheduled transfers
- Press 4 to delete an existing transfer

## 4 **WITHDRAWAL** from savings, checking, money market, club account or from your line of credit

### Check Withdrawal Menu

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Credit Card
- Press 4 (? for club accounts, Money Market, certificates or IRAs?)

## 5 **CARD SERVICES**

- Press 1 to Activate a card
- Press 2 to Deactivate a card
- Press 3 to Re-Order a card

## 6 **STOP PAYMENT**

- Press 1 to Stop Payment
- Press 2 to Inquire Stop Payment

## 7 **CHANGE FLASH TALK PIN**

- Change Access Pin

## QUICK TIPS

- Press 3 and the \* key to return to the main menu.
- Press the \* key to return to the previous menu.
- Press the # key to repeat an option. •
- Press 9 and the \* key to enter a different account number.
- Press 0 to be transferred to one of our Representatives
- To end your FlashTalk call, simply hang up